

Privacy Policy

We have developed this policy so that you can feel confident about the privacy and security of the personal information that you provide to us.

Disclosure of information

Active Energy Assessments complies with the Data Protection Act 1998 in the United Kingdom. We take all reasonable care to prevent any unauthorised access to and use of your personal data.

Our staff maintain a responsibility to keep your information confidential and will only use it to offer relevant products and services related to your enquiry.

Any personal details that we use to provide or promote our products and services to you (e.g. name, address, email address, telephone number, or any details of the services you have purchased or about which you have enquired) will not be passed to any third party organisation for marketing purposes without your permission and will not be used by us for any purpose other than that which you requested.

The Internet is not a secure medium. However to protect your data we put in place various security procedures including use of firewalls, backup measures, we limit access to data to relevant personnel and password protect all machinery holding personal data.

Personal information

The personal data we collect from you will be limited to the specific enquiry you have made. Active Energy Assessments will use that data for no other purpose than to facilitate that transaction.

If any of the information that you provide to Active Energy Assessments changes, for example if you change your email address, name, address or contact numbers, please let us know the correct details by sending an email to info@active-epc.co.uk

Cookies

Active Energy Assessments web site, or an embedded component from a trusted partner may automatically create a 'cookie' when you visit us.

A 'cookie' is a piece of information that is held on your PC, which enables our website to recognise you on subsequent visits and allows us to tailor your visit to your specific requirements.

If you do not want a cookie to be created on your PC, web browsers such as Netscape and Internet Explorer provide the option to disable them. Please note that some personalised services on this site may not be available if you choose to disable cookies.

Email

Active Energy Assessments complies with the Privacy and Electronic Communications Regulations 2003 in the United Kingdom.

We respect the privacy of personal email accounts and we store your email address as securely as any other personal information we hold. We will not send you unwanted email messages or junk mail and your details will not be passed to any organisation outside Active Energy Assessments without your explicit permission.

If you have given us permission, we may use email to send you messages to keep you up to date with news about our current services, as well as anything you express an interest in, either online or through other contact with Active Energy Assessments.

Third party sites

Third party internet sites that you can link through to from our website are not covered by our Privacy and Security policy, so we accept no responsibility or liability for these sites